

# ? FREQUENTLY ASKED QUESTIONS

## What is Zero-Sort® recycling?

Zero-Sort recycling is Casella's state-of-the-art process which enables paper, cardboard, plastic, glass, and metal cans to be collected together in one bin eliminating the need for you to separate recyclables.

## Can I throw trash and recyclables into my recycling bin?

**NO.** Your recycling bin is for Zero-Sort recyclables only. Items that cannot be recycled should be tossed into your trash bin.

## How should I prepare recyclables?

Recyclables must be empty and rinsed clean of food residue. Corrugated cardboard boxes should be broken down into 2' max pieces. **DO NOT** tie newspaper, cardboard or jugs with twine. Handles should be removed from pails and paper bags.

## What type of metal can I recycle in my bin?

Aluminum and tin cans are acceptable. **NOT ACCEPTED** items include pots, pans, aerosol cans, and scrap metal such as automotive parts, motors, and appliances or any other metal items.

## Can I put grocery bags into my Zero-Sort bin or place recyclables in plastic bags?

**NO.** Plastic bags of any kind are not accepted in Zero-Sort recycling. To recycle grocery bags, please bring them to a participating grocery or retail store.

## How should I recycle large items that won't fit inside my bin?

Please call 800-CASELLA to schedule a pickup if you have large materials that do not fit inside your bin.

## Can I recycle pizza boxes?

You can recycle pizza boxes with light grease stains. Boxes with stuck-on food or dripping grease cannot be recycled but they are compostable.

## Why aren't paper cups recyclable?

Paper cups have a thin, plastic lining or waxed finish that cannot be recycled.



25 Greens Hill Lane • Rutland, VT 05701

## INCLUDED INSIDE

- Acceptables & Unacceptables Poster
- Frequently Asked Questions

# A GUIDE TO YOUR ZERO-SORT® RECYCLING & TRASH SERVICE







# ZERO-SORT® RECYCLING

No sorting on your end makes recycling quick and easy! Just focus on tossing **ONLY the Zero-Sort recyclables listed below** into your **recycling bin** and Casella takes care of the rest.

## CARDBOARD/PAPER



**Corrugated Cardboard**  
(Wavy center layer)



**Boxboard**  
(Dry-food boxes, paper bags, egg cartons, rolls)



**Junk Mail, Periodicals & Office Paper**  
(Catalogs, envelopes, soft cover books)

## PLASTIC



**Plastic Containers**  
(#1-#7, 5-gallon pails)

## METAL



**Metal and Food Cans**  
(Aluminum, tin, foil)

## GLASS



**Glass Bottles**  
(Food jars, beverage)

## Remember...

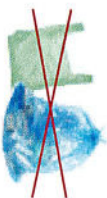
- ✓ All containers are empty, rinsed & dry
- ✓ No items smaller than 2"



## ...Recycle Properly!

- ✓ Cardboard is flattened & broken down
- ✓ There are NO items from the **NOT ACCEPTED** list in the recycling bin

## NOT ACCEPTED



**NO Plastic Bags or Bagged Recycling**  
(Take clean plastic bags to your local retailer for recycling)



**NO Coated Paper Items**  
(Items with a plastic lining such as waxed coffee or food cups, & waxed paper plates)



**NO Disposable Items**  
(Styrofoam™, napkins, paper towels, tissues, plastic utensils, dirty recycling, register tape, condiment packets, straws, stirrers & coffee pods)



**NO Toys, Hangers, Clothes, or Shoes**  
(Gently used items can be donated)



**NO Waste or Wood**  
(Rope, twine, diapers, food, pet & yard waste)



**NO Plastic Wrap, Films or Tarps**  
(Food bags or wrappers, plastic or spray, W 30 & larger)



**NO Ceramics, Pots, Pans, or Baking Glass**  
(Gently used items can be donated)



**NO Hazardous Materials**  
(Find safe and secure disposal near you)



**NO Medical Waste**  
(Find safe and secure disposal near you)



**NO Rubber or Scrap Metal**  
(Find alternative recycling)



**NO Electronics, Batteries or Bulbs**  
(Find alternative recycling)